

Dear hockeycorner.de – customer,

we are sending many packages each day and sometimes there are errors.
 To improve our service we will give a promise that your issues will be done as quick as possible.

EXCHANGE/CLAIM

| | |
|-----------------------|--|
| Name, Address: | |
| Phone Number: | |
| Email-Adress: | |
| Invoice-Nr.: | |
| Order-Nr.: | |

CLAIM REASON:

1 = Item is damaged, 2 = Wrong quantity, 3 = Item is not correct , 4 = Shipment is not ordered, 5 = Return, 6 = Exchange

Exchange/Claim following goods

| Pos.-Nr. | Item description - Variation | Return (yes – no) | Claim Reason CODE |
|----------|------------------------------|-------------------|-------------------|
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Exchange in new goods

| Item-Nr. | Item description | Variation |
|----------|------------------|-----------|
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| | | |

Returns to the following IBAN code:

Name:

IBAN-Code.:

BIC SWIFT-Code:
